

Page	Task	Heuristic Violated	Severity	Notes
Homepage		Aesthetic and minimalist design	2	First thing I noticed was the call to action of get started now. "Survey," "Help," and "Chat" tabs were distracting and made the page look cluttered. The greens are also not the same color.
Homepage		Aesthetic and minimalist design	2	Goes too closely to the edge
Homepage		Aesthetic and minimalist design	1	Is an irrelevant image
Homepage				Does not communicate a family
Homepage				Why doesn't she look happy? She looks in pain. Does she not enjoy the product?
Homepage		Consistency and standards	2	The icons are inconsistent and don't match the color scheme.
Homepage		Aesthetic and minimalist design		This last screen is a bit overwhelming. The image is so big, why are there two phones? This does not communicate simplicity
Homepage	Click "Create Your Action Plan Now" at end of page	Null	0	
Onboarding		User control and freedom	2	Popup is kind of annoying. Wasn't sure if it was spam or if I needed to read it. Was something about a survey and Karen is free
Onboarding		Recognition rather than recall	3	Where do I start? There isn't really anything to guide my eye. Very little hierarchy.
Onboarding		Help and documentation	1	Says First name of the person you're caring for twice?
Onboarding			2	Why is the text so cramped?
Onboarding		Help and documentation	1	What if none of these apply?
Onboarding			1	Says this twice. Seems like a less credible sight if there's obvious errors

Onboarding		Readability	1	This is hard to read when I hover over it. Check the accessibility guidelines or contrast checker
Dashboard			1	My team? Isn't it my family?
Dashboard			1	The circles being full is a little confusing. Do I have that many done out of the ones I need to do? Or is that how many tasks I need to do
Dashboard				Maybe we should think about what the core tasks are when they're using the program and how we can provide actionable items that are readily available for them to be able to do that
Tasks		Error prevention	2	What if these don't apply to me? Do I need to delete 47 tasks? How on earth do I do that
Tasks	Create Task			First, weird verbage. What do I call my task? Is it a pet?
Tasks	Accidentally press create task	Error prevention	2	Very, very painful cancel messages
Tasks	Accidentally press create task	Error prevention	1	Would be nice if it said what the priority level is too, since I don't know the system yet
Tasks	Complete Task	Error prevention, User control and freedom	1	Panicked for a moment cause my only option was "Undo," it later disappeared